

## LIMITED LIFETIME WARRANTY

Reynolds makes the strongest and most durable carbon fiber wheel systems in the world and we stand by our products with an industry leading lifetime warranty. Your new Reynolds Cycling product is warranted to be free from defects in material and workmanship for the lifetime of the product. This is a limited warranty, subject to all terms and limitations set forth or referenced below. Proof of purchase is required for any claim made pursuant to this limited warranty.

## WARRANTY REQUIREMENTS

This limited warranty is only for the benefit of the original purchaser of the product, and only if the product was purchased from a Reynolds Authorized Dealer or directly from [www.reynoldscycling.com](http://www.reynoldscycling.com). The warranty may not be transferred to any subsequent purchaser or user. You must register the product in order for your limited warranty to take effect. For Warranty Registration, go to [www.reynoldscycling.com/support/register](http://www.reynoldscycling.com/support/register) and fill out the registration information completely. You will be emailed a receipt of your limited warranty registration.

## WARRANTY LIMITATIONS

This warranty is limited to the original owner of applicable Reynolds wheel sets and is not transferrable. If the wheel set was not purchased new from a Reynolds Authorized Dealer or directly from Reynolds at [www.reynoldscycling.com](http://www.reynoldscycling.com), the warranty is void. Further, this warranty does not apply to damage caused by, for example, normal wear and tear, abuse or misuse, alterations or modifications, or use with non-Reynolds equipment – e.g., use of non-Cryo-Blue brake pads for rim brake wheels. In the event repair or replacement of a warranted wheel system is not possible or practical, Reynolds reserves the right to provide the owner with a wheel system that is comparable to the original in all aspects of function, performance and price.

Finally, and as stated above, Reynolds wheels are consistently proven the strongest and most durable carbon fiber wheel systems in the world. However, even the strongest of carbon-based wheel systems are unlikely to survive crashes with automobiles, falls from cliffs or exposure to extreme temperatures. While the Reynolds Limited Lifetime Warranty does not cover such occurrences, Reynolds is pleased to provide a further warranty program that does cover such occurrences and many others. Please see the Reynolds Assurance Program (RAP) for details concerning its no-questions-asked replacement program for those unexpected blows that can ruin even the strongest of carbon-based wheel systems.

THE FOREGOING LIMITED WARRANTY IS THE SOLE AND ENTIRE PRODUCT WARRANTY OFFERED BY REYNOLDS AND IS IN LIEU OF ANY AND ALL WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH WARRANTIES ARE EXPRESSLY DISCLAIMED AND EXCLUDED TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW. REYNOLDS DOES NOT AUTHORIZE OR ALLOW ANYONE, INCLUDING ITS AUTHORIZED DEALERS, TO EXTEND ANY OTHER PROTECTIONS OR WARRANTIES, EXPRESS OR IMPLIED, ON BEHALF OF REYNOLDS. ALL OF THE WARRANTIES AND REMEDIES APPLICABLE TO THIS PRODUCT ARE STATED HEREIN.

Reynolds shall in no event be liable for incidental or consequential losses, damages, or expenses in connection with its products. Reynolds' liability hereunder is expressly limited to repair or replacement (at Reynolds' sole discretion) of products covered by this warranty, using the same or, if no longer

available, currently released versions of the products. If a product purchased from a Reynolds Authorized Dealer and submitted by its original purchaser is found to be out of warranty, the original purchaser will be given the option of paying for repairs or replacement, or having the product returned at his or her expense.

### **ADDITIONAL SAFETY CONSIDERATIONS QUICK RELEASE OPERATION.**

Proper use and operation of the quick release is essential to safe riding. Check the quick release before every ride, and make sure it is properly secured; if not properly secured, the wheel may wobble or disengage from the bicycle, which can result in serious bodily injury or death, as well as damage to your bicycle and wheels. If you do not fully understand operation of the quick release, please see your Reynolds Authorized Dealer before attempting to install or remove a bicycle wheel. If you have any questions about this limited warranty, email us at [warranty@reynoldscycling.com](mailto:warranty@reynoldscycling.com)

**CRYO-BLUE POWER BRAKE PADS.** Reynolds includes its Cryo-Blue Power brake pads with all Reynolds wheels that have the CTg braking system. Reynolds Cryo-Blue Power brake pads are an integral part of the CTg braking system, and should be the only brake pads used with any Reynolds CTg wheel. Use of any other brake pads will immediately void your limited warranty and terminate your rights (if any) under the Reynolds Assurance Program. Replacement Cryo-Blue Power brake pads can be purchased at [reynoldscycling.com/shop](http://reynoldscycling.com/shop)

### **WARRANTY CLAIMS**

#### **TO MAKE A CLAIM UNDER THIS WARRANTY:**

Should service or repair of your Reynolds wheel set become necessary, simply contact your Reynolds Authorized Dealer or contact Reynolds directly using the information below to request a return material authorization number. Then, simply return the wheel set, properly packaged and postage prepaid, along with your proof of purchase, name, address, telephone number, and a description of the claimed defect. Any wheel set which, upon examination by Reynolds staff, is found to be defective will be repaired or replaced with a comparable wheel set without charge. The warranty period for any wheel set repaired or replaced under this limited warranty shall continue throughout the lifetime of the original owner.

- You must obtain a Return Material Authorization (RMA) number issued by Reynolds Cycling prior to returning any product. You can request an RMA by completing the warranty claim form located on our website at [reynoldscycling.com/warranty](http://reynoldscycling.com/warranty) or by calling Reynolds at 801-565-8003.
- Proof of purchase MUST be provided
- Except as otherwise required by applicable law you will be responsible for shipping or other costs to transport the product to and from Reynolds or a Reynolds Authorized Dealer.
- For a product that is covered under this warranty Reynolds will elect either repair or replacement of the product at no charge; however, if neither repair nor replacement is feasible (as determined by Reynolds), then Reynolds may instead pay you an amount equal to your original purchase price for the product.

If you elect to repair a defective product yourself, if you obtain repair services from someone other than a Reynolds Authorized Dealer, or if you use a replacement part not supplied by Reynolds, then Reynolds

will have no further responsibility for your use of that product, and Reynolds cannot and will not be liable for any damage, failure or loss that may be caused by your own repair efforts or your use of unauthorized parts or service.